# Emdeon Enrollment – First Steps

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## **Getting Ready to Enroll**

- Have the Emdeon ePayment Provider Self-Enrollment User's Guide 2013 handy for signing up (we have provided it, but it will also come in an email after you take some initial enrollment steps).
- Have your Tax ID and NPI number(s) handy It is important to keep in mind that **you must enroll all NPIs for which portions of your EFTs will be allocated.** For more information on how to enroll all of the NPIs that will need EFT distribution, please refer to page 8 in the Emdeon EFT Enrollment User's Guide 2013.
- Have your organization's bank account and routing numbers.
- Disable any pop-up blockers on your internet browser.

## **Enrolling with Emdeon**

#### Access Emdeon's Website and Complete the Initial Registration Form

The first step in the enrollment process is to visit Emdeon's website (<u>www.emdeon.com/epayment</u>) and complete the initial registration form.

1. In the ePayment Solutions menu on the left, choose the option that best describes your organization.



2. Click the Enrollment link in the Emdeon ePayment menu.

|  | C emdeon <sup>.</sup>  | Search Emdeon.com<br>About Us Newsroom Investors                       |
|--|--|--|
| Physicians & Clinics<br>Hospitals & Health<br>Systems<br>Payers<br>Pharmacies    | Emdeon ePayment<br>Hospitals & Health Systems<br>Physician Practices<br>Payers<br>FAQs                                     | It's like GPS for Your cash<br>Know where you are. Know where You're   |
| Channel Partners<br>Dentists<br>Clinical Exchange<br>Labs<br>Government Services | Terms & Conditions<br>Enrolled Payers<br>Payment Manager<br>Payment Automation<br>Using the TRN Segment (for<br>Providers) | SWITCH FROM PAPER TO ELECTRONIC CLAIMS                                 |
| Resources<br>Payer Lists   | Downloads<br>Emdeon ePayment<br>Brochure<br>Emdeon Payment Manager   | Home   ePayment   ePayment for Hospitals Emdeon ePayment for Hospitals |

3. Select an enrollment option. Option 1 is aimed at very small provider organizations. Most providers should choose Option 2, which is the path these instructions follow.



4. Fill out the initial EFT Registration form and submit it. After submitting your form, you will receive an email from Emdeon.

| n emdeon   |  |  | Searc   | h Emdeon.com   |   | Search                              |
|--|--|--|---|--|---|-------------------------------------|
| Centreon   | About Us   | News   | sroom   | Investors  | Careers   | Login                               |
| About Us   | Home   Contact us  |  |   |  |   |                                     |
| Our Company<br>Contact Us  | <b>EFT Registration</b>  |  |   |  |   |                                     |
| Customer Login<br>Locations<br>Careers<br>Product Support<br>Sales | Only Emdeon's ePayment suite provides<br>leading healthcare payment network. Er<br>shorten the reimbursement cycle and st<br>network in the market! Simple enrollme<br>Please complete the following informati<br>instructions on part stars in the EFT on | you sing<br>ndeon el<br>reamline<br>nt. Incre<br>on and Er | gle-enro<br>Paymen<br>workfl<br>dible bo<br>mdeon                         | ollment access<br>t can dramati<br>ow through th<br>enefits.<br>will email you | s to the nation<br>cally reduce e<br>e broadest pa<br>a welcome k | n's<br>expenses,<br>ayer<br>it with |
| eNewsletters   | Organization Contact   | ntact Primary Contact Information                          |   |  |   |                                     |
|  | Information<br>*Tax ID (Numeric only. No letters or<br>dashes)   | *s<br>In   | *Same as Organization Contact<br>Information?<br>Yes<br>*EFT Contact Name |  |   |                                     |
|  | (If you need to enroll multiple Tax<br>IDs/facilities, please submit a separate  | *E   |   |  |   |                                     |
|  | request for each)<br>*Organization Name  |  | *Email Address  |  |   |                                     |
|  | *Contact Name  | *p   | *Phone Number   |  |   |                                     |
|  | *Email Address   | *5   | treet A   | ddress   |   |                                     |
|  | *Phone Number  |  |   |  |   |                                     |

#### **Retrieve Your Emdeon Registration Code from Your Email**

- 1. Check your email for your EFT Registration email from Emdeon. It may take several minutes for the email to arrive.
- 2. Follow the instructions in the email and in the attached User's Guide to complete your enrollment. You will need to use the registration code that is included in the email. *Don't forget to disable your pop-up blocker!*

| From           To           Cc  |
|---|
| Bcc   |
| Subject: EFT Registration Code-Example  |
| Attached: 🔂 2012 Emdeon PSR User's Guide 12k odf (646 KB)   |
| By completing your enrollment, you can get claims payments from our participating payers directly deposited<br>into your bank account! Plus, you'll also be able to download ERA files for up to 669 payers. Ready to get paid<br>faster? Simply follow the steps below to complete your enrollment. Need a little help? Attached includes a<br>reference guide with tips for using the online enrollment system. Or, you can call 866.506.2830. We're here to<br>help! |
| How to Complete Your Enrollment 1. Visit www.emdeon.com/eftsignup   |
| 2. Enter your Registration Code: XXXXXXXXX (This code is case sensitive)  |
| S. Enter your Tax ID Number: XXXXXXXXX (Pleaše enter your Full Tax ID number when entering our online Enrollment system)  |
| 4. Complete the required fields including your account information and payment preferences  |
| 5. Print and fax the signature form to 615.238.9615   |
| 6. Confirm the test deposit by calling 866.506.2830 or login to www.emdeon.com/eftsignup and enter the deposited amount on the Banking Information screen. Emdeon will initiate a small deposit (between \$ 0.01 and \$0.99) issued from "EFT Enroll Emdeon" in your designated bank account. It will take one to two business days for this test transaction to become visible in your account.  |
| Thank you for selecting Emdeon ePayment!  |
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