

January 20, 2023

**RE:** Growing with a New Partner – What to Expect in 2023

Dear Prevea360 Health Plan Provider,

In 2021 through SSM Health, Dean Health Plan, the underwriter for Prevea360 Health Plan, entered into a partnership with Medica, an independent, non-profit health plan headquartered in Minnetonka, Minnesota. This affiliation brings Prevea360 Health Plan into the Medica family. As mission-driven health plans with complementary values, histories, and experience, Prevea360 Health Plan and Medica are actively evaluating exciting possibilities for providers and members under this partnership.

### **Current Pursuits**

You may have already noticed indications of our partnership with Medica as we have aligned certain areas of our organizations, including:

- Prevea360 Health Plan's new State of Wisconsin Employee Trust Fund (ETF) product, effective January 1, 2023. The network for this plan includes Mayo Clinic Health System locations, accessible to ETF enrollees only, made possible through our partnership with Medica.
- The Dean Health Plan logo, which appears in some Prevea360 Health Plan resources, is being updated to include the "by Medica" endorser and heart icon to reflect our relationship with Medica. We will gradually update the logo in provider materials and resources throughout 2023.

### **What's Next**

We will continue to build our partnership with Medica to align best practices and share technology. As such, both health plans are pursuing a new, shared claims processing platform to be implemented in phases starting in 2024. Other changes, such as policy methodologies and business processes, may affect how you interact with us in the future. We are dedicated to providing these details in advance of the change as they become available.

This information will be shared in ongoing Prevea360 Health Plan communications throughout the year, distributed, and posted online so that you and others in your organization can personally assess future impacts on your business processes.

## **Our Commitment to Keep You Informed**

While our partnership with Medica will allow us to accelerate advancements, it is our partnership with you, our valued providers and support teams, that will be at the forefront this year. We are committed to providing relevant and timely information specific to our partnership with Medica through the established, regularly issued Prevea360 Health Plan provider communications that you currently rely on for updates, such as our monthly medical and drug policy notices and quarterly newsletters. When necessary, off-cycle communications outside of our monthly and quarterly communications will be used to relay information.

This initial notice is being distributed both by paper mail and email; however, going forward, most communications will be released and available electronically. Please be sure you have “opted in” through your Prevea360 Health Plan Provider Portal account to receive emails from us or visit our web pages regularly to access these communications:

- [Prevea360 Health Plan Provider Communications](#) – links to monthly and off-cycle provider communications and other provider resources.
- [Prevea360 Health Plan Provider News](#) – links to quarterly provider newsletters.

Additionally, refer to the [Prevea360 Health Plan Medica Q&A web page](#) for questions and answers regarding our partnership with Medica. This page will be updated to reflect additional inquiries and new information as it becomes available.

If you have further questions after referring to these resources, please contact your Provider Network Consultant who will make every effort to provide an answer so that you can determine how the information may affect your organization. Please keep in mind that information will be communicated throughout the year, so details regarding your specific inquiry may not yet be available.

We look forward to sharing more in the coming months and supporting you as we prepare for these exciting changes.

Sincerely,

Prevea360 Health Plan