

September, 2021

Dear Prevea360 Health Plan Member,

Thank you for choosing Prevea360 Health Plan! We're brought to you by Dean Health Plan, a member of SSM Health. Prevea360 Health Plan believes that health insurance is about more than just helping people when they're sick. That's essential, but so is helping to keep you well! That's why we work so hard at prevention and enhancing your overall well-being. When you choose Prevea360 Health Plan, you benefit from having insurance that's integrated with your medical care. It's a different kind of health care model that combines physicians and coverage to better care for you.

The 2022 It's Your Choice open enrollment period will begin on Monday, September 27, 2021, and run through Friday, October 22, 2021.

WHAT'S NEW FOR 2022

The following Uniform Benefit changes will apply to all members of the State and Local Group Health Insurance Program effective January 1, 2022:

Health Benefits

- Adding coverage of medically necessary orthognathic surgeries (i.e. corrective jaw surgeries)
- Medical maximum out-of-pocket (MOOP) limit updated to follow the annual federal maximum updated values (\$8,700 individual/\$17,400 family)
- All medical benefits will apply to the MOOP limit
- Removing the timeframe requirement for extractions/dental repairs due to accidents
- Telemedicine coverage categories specified and copayment amounts updated (refer to your Certificate of Coverage at etf.wi.gov)

Pharmacy Benefits

- Removing Level 4 out-of-pocket limits
- Allow for Continuous Glucose Monitor coverage under both the Pharmacy and Medical benefit

Uniform Dental Benefits

- Adding coverage of composite/resin fillings for back teeth

No Surprises Act

- Adding processes to hold members harmless from balance billing on unexpected bills

Prevea360.com is now a refreshed, more efficient website. Watch for continued web updates at prevea360.com/wi-employees to bring you the most up-to-date information on available resources to help you achieve your health and wellness goals.

STAY WELL

Prevea360 Health Plan, in partnership with WebMD, offers a variety of health & wellness offerings available in both English and Spanish. These programs are independent of your WebMD Well Wisconsin programs through the State of WI Group Health Insurance Program. Separate user IDs and Passwords are required.

Health and Wellness Tools & Resources

- **Daily Habits:** Select a goal or habit you want to start or improve and hold yourself accountable with a Daily Habit plan that offers tips and tricks along the way. Some things you can track include social connectedness, better sleep and back health.
- **Mental Health podcasts:** Learn about topics ranging from financial wellness to mental health.
- **Sync your device:** Check out the device connection center to sync your apps and devices.
- **Health Trackers:** Various trackers for sleep, steps walk, blood pressure, etc.

Wellness Events Calendar

Access live monthly webinars, book club discussions and more that cover the eight dimensions of well-being, held virtually for you to attend from anywhere.

More Ways to Access Mental Health

If you or someone you know is struggling, you are not alone. Prevea360 Health Plan offers many supports, services and treatment options within our network. Visit prevea360.com/Wellness/Behavioral-health for additional information.

Telemedicine continues to grow every day and more specialties are finding ways to provide virtual options for patients. Find out what telepsychiatry means and how it works. You can find an in-network provider at prevea360.com/doctors.

Learn more about Prevea360 Health Plan telepsychiatry at prevea360.com/News/What-is-telepsychiatry.

STAY UP-TO-DATE ON PROVIDER INFORMATION

Review the enclosed Comprehensive Provider Update (also online at prevea360.com/wi-employees) to see those providers who are no longer within the Prevea360 Health Plan network. Please note that providers who have left the network in 2021 will not be available to you in 2022.

It is also important to note that referrals are not needed when receiving care from in-network providers. Prior authorizations are required for certain services (such as high-tech radiology—MRI, PET, CT Scans—and low back pain) and care from all out-of-network providers. The following behavioral health and substance use services require a prior authorization:

- Detox
- Inpatient
- Residential
- Partial Hospitalization/Day Treatment
- Intensive Outpatient
- In-home Therapy

You must tell your provider to contact Prevea360 Health Plan to obtain an approved prior authorization before receiving care. We will notify you and your provider in writing of the decision.

Services received from an out-of-network provider without prior authorization may be denied and would be your financial responsibility. If you have questions about referrals or prior authorizations, please contact the Customer Care Center at 877-230-7555 (TTY: 711).

To find the right doctor for you, our easy-to-use online Provider Directory displays the in-network provider or location nearest to you when searching by ZIP code. Just visit prevea360.com/wi-employees for either the online Provider Directory or the printed version.

Let us know if you have questions about your uniform benefit coverage, and more importantly if you need to know more about how these benefits may affect you and your family. We will continue to provide you with the tools and resources needed to help you better understand these benefits. Please review the enclosed materials, participate in the virtual open enrollment benefit fairs, as well as review the 2022 It's Your Choice materials. View both at prevea360.com/wi-employees and etf.wi.gov for the latest information on your benefits, options, frequently asked questions and any plan changes for 2022. Our Customer Care Center is also available to answer any questions.

Thank you for entrusting your good health to Prevea360 Health Plan.

Sincerely,

Prevea360 Health Plan

Enclosures:

2022 Prevea360 HMO Plan Book
Prevea360 Comprehensive Provider Update
Prevea360 Service Area Map